



We, at Optogenics, thank you for your loyalty, support and partnership throughout the year.

Optogenics could not exist without the support you show us, day in and day out. We look forward to fulfilling yours and your patient's optical needs in the New Year and beyond!

We wish you and your families a healthy and prosperous New Year.

A Packing List Helps Us Keep Tabs on Your Patients' Frames

Optogenics Packing List			
2840 Erie Blvd. East, Syracuse, NY 13221 PHONE: 1-800-OPTICAL (678-4225) FAX: 1-800-343-3925			
Business Name: _____	Account Number: _____	Phone Number: _____	
Shipping Date: _____	Packed By: _____		
PATIENT NAME	FRAME MANUFACTURER/MODEL OR JOB INFORMATION	COLOR	RECEIVED?

In an effort to ensure that all of your orders are started as fast as possible with the greatest degree of accuracy, we ask that you use a **master packing list detailing each frame and patient name** in the shipment in addition to **keeping record of your UPS tracking number**.

As you are packing the shipment, please double-check that the frame and the packing slip match, marking down the correct patient name, account number and job ID if you have one. This helps us verify that from start to finish your job is properly matched with the right frame and further permits us to ensure that all frames are properly received and accounted for.

Shipments with frame discrepancies that do not have a packing list will still be handled on a case by case basis, however, may take longer to investigate than shipments that include packing lists and frame to come forms.

Please visit [optogenics.com/document-center](https://www.optogenics.com/document-center), "Forms" folder to conveniently download our packing lists, frame to come forms, and order forms.

We thank you again for your continued support and for your compliance in this matter.

Pair 50 Enrollment for 2023 and Beyond! Now on EssilorPro.com

New for 2023! Pair 50 enrollment has moved to EssilorPRO.com and is effective for 2023 and beyond!

You can now easily register your Lab accounts in the Pair 50 Program on EssilorPRO®! **Enrollments will now be permanent, meaning you will not need to do the annual re-enrollment process moving forward.** The new program starts on **January 1, 2023.**

Here's how:

- Visit EssilorPRO.com
- Register your Practice (must **be the principal, practice owner or co-owner**), then verify that all of your Essilor lab accounts are connected with your EssilorPRO account.
- Navigate to your "Dashboard", then "Offers and Promotions", and select the Pair 50 program. Please note that this may take up to few minutes to show up under your dashboard. You may need to refresh the page.
- Select & Enroll all eligible accounts in the program. If you do not see all of your lab accounts listed, please ensure you have added them to your EssilorPRO account.
- Agree to the terms & conditions and start saving the next business day (after program start date of 1/1/23)!

Enroll in
PAIR 50

Register once and enjoy
up to 50% off a second pair

Essilor has set up a dedicated email support team for any issues with registering on EssilorPro.com or enrolling in the Pair 50 program. Please contact the team at essilorsupport@essilorusa.com.

For Pair 50 FAQs, please visit our Pair 50 folder in our Document Center at optogenics.com

The Easiest Way to Reach Us!



Don't forget to text our Customer Service Department at **800-678-4225** for faster response time than calling in, **no time on hold** and all conversations easily archived in your text message app!

Text us for **job status checks, doctors changes, scratch warranties,** and any **general questions.**

Your friendly Optogenics customer service department is available via text from Mon-Fri 9:00 am—5:00 pm.